

Before you proceed please note the following:

All personal details are stored securely to the best of our ability, your details will not be shared to any third party except if a prescription is issued, a copy will go to the pharmacy and your GP will be informed of the medication prescribed.

By proceeding to the online consultation, you are giving consent to conduct the consultation through teledermatology (online), and you understand this is not a face to face consultation.

Online Consultation Guide

Enter your **first name**

Enter your **last name** (surname/family name)

Enter your **email address**

enter you **email address** again

Click on

Worldpay –to pay **£39.95** using a debit or credit card.

You will be redirected to worldpay, follow the screen instructions to pay.

Once payment is complete you will be redirected back to the dermatologist site, and we will confirm your payment has been successful.

Click '**continue to online consultation**'

You are now using our secure server. You have been allocated a case number and should keep a note of this number.

Your name and email address will be pre-filled in. Go to the address field.

Enter your **address**.

Enter your **date of birth**.

Now answer the following questions-

How long have you had the condition?

Your hair colour?

Your eye colour?

Pharmacy Nomination – (please complete pharmacy details to enable prescription collection.)

Pharmacy Name:
Pharmacy address:
Pharmacy Tel:

GP Details – (We need to inform your GP for their records if medication is prescribed).

GP Name:
GP Address:

Do you give your consent to us informing your GP? **We would be unable to issue a prescription without your consent to inform your GP.**

Answer the **multiple choice medical questions.**

Please click whether your condition is a **rash, a lesion (lump/mole) or other.** (the next questions will differ depending which condition type you have selected)

If you have answered yes to any of the multiple choice questions or would like to give more relevant information or have a specific question for the doctor you should type these in the **text box.**

You can add **upto 4 photos.**

(important- The photo should be in jpeg format and ideally no larger than 2Mb, you can load photo upto 10Mb although it may take a while to load).

We make an annual donation to charity, and we ask our patients which charity you would like us to support on their behalf.

Which charity would you like to support? Please select an answer from the drop down menu.

Where did you hear about it? Please select an answer from the dropdown menu.

You have now completed the online consultation.

Click **submit to specialist** to send your case. (Please wait for the page to refresh, do not click again, the information is loading).

You will be re-directed to the confirmation page. You will receive an email with your registration details – keep these safe, you will need them to log on when the doctor posts your reply/report. You will also receive email confirmation that your case has been submitted.

When the doctor has assessed your case and completed the report (and if applicable, a private prescription). We will post this to your account page, you will receive an email alert to prompt you to log on to your message board to read/download report.

If you have been issued a prescription, we will fax a copy to the pharmacy you have nominated with the original being posted to them.

We will fax a letter to your GP to inform them of any prescription issued.

If you have any queries, please use the contact page, or call 0161 439 0237.

Dr. John Ashworth – GMC 2488929
Consultant Dermatologist